

## 3.11

```
/, , .  
:  
  
// JSON encoded XML DOM  
[  
  {  
    "_name": "in",  
    "_content": [  
      {  
        "_name": "request",  
        "_content": [  
          {  
            "_name": "read_server_data",  
            "_attributes": {  
              "application_id": "App1"  
            }  
          }  
        ]  
      }  
    ]  
  }  
]  
]
```

```
, , .  
. . . application_id.  
:
```

```
admin@[restfs1@ecss1]:/$ domain/test.domain/cc/properties/info server_data  
  
Property      Domain           Value  
  
server_datatest.domain#{"App1" =>  
                         #{property1 => "value1,value2,value3",  
                           property3 => "value1,value2,value3"},  
                         "App2" => #{},  
                         "App3" => #{property3 => "value1,value2,value3"}}
```

```
:  
  
admin@[restfs1@ecss1]:/$ domain/test.domain/cc/agent/info 3 server_data  
admin@[restfs1@ecss1]:/$ domain/test.domain/cc/agent/info 3 server_data  
  
Agent           Properties  
  
3   server_data #{"App1" => #{property2 => "value1,value2"},  
                  "App2" =>  
                      #[property1 => "value1,value2",property2 => "value1,value2",  
                        property3 => "value1,value2"}}
```

JSON :

```
// JSON encoded XML DOM
[
  {
    "_name": "out",
    "_attributes": {
      "xmlns:xs": "http://www.w3.org/2001/XMLSchema-instance",
      "xs:noNamespaceSchemaLocation": "read_server_data.xsd"
    },
    "_content": [
      {
        "_name": "response",
        "_content": [
          {
            "_name": "server_data",
            "_attributes": {
              "property1": "value1,value2,value3",
              "property2": "value1,value2",
              "property3": "value1,value2,value3"
            }
          }
        ]
      }
    ]
  }
]
```

. . . layout . . - , - - key/value , server\_data.

## server\_data , ECSS Web

```
: domain/cc/<Domain>/properties/set server_data ecss-web-arm statistics available,auxwork,blocked
```

```
ecss-web-arm - . .
available,auxwork,blocked - , .
```

, :

" - (RU) / Display name on web (Eng).

- 'available', - / Available
- 'auxwork', - / Auxwork
- 'totalTime', - / Total time
- 'blocked', - / Blocked
- 'timeOfAcw', - - / Time of ACW
- 'timeOfAcd', - / Time of ACD
- 'totalTimeOfCall', - / Total time of call
- 'totalTimeOfCallWithDistribution', - / Total time of call with distribution
- 'averageTimeOfCall', - / Average time of call
- 'averageTimeOfCallWithDistribution', - / Average time of call with distribution
- 'acceptedCount', - / Accepted count
- 'acceptedAcdCount', - / Accepted ACD count
- 'abandonedCount', - / Abandoned count
- 'abandonedAcdCount' - / Abandoned ACD count

,