

3.11

/, , .
:

```
// JSON encoded XML DOM
[
  {
    "_name": "in",
    "_content": [
      {
        "_name": "request",
        "_content": [
          {
            "_name": "read_server_data",
            "_attributes": {
              "application_id": "App1"
            }
          }
        ]
      }
    ]
  }
]
```

., .
. . . application_id.
:

```
admin@[restfsl@ecss1]:/$ domain/test.domain/cc/properties/info server_data

Property      Domain                                     Value

server_data test.domain#{ "App1" =>
                        #{property1 => "value1,value2,value3",
                          property3 => "value1,value2,value3"},
  "App2" => #{} ,
  "App3" => #{property3 => "value1,value2,value3"}}
```

:

```
admin@[restfsl@ecss1]:/$ domain/test.domain/cc/agent/info 3 server_data
admin@[restfsl@ecss1]:/$ domain/test.domain/cc/agent/info 3 server_data

Agent                                     Properties

3      server_data #{ "App1" => #{property2 => "value1,value2"},
                    "App2" =>
                      #{property1 => "value1,value2",property2 => "value1,value2",
                        property3 => "value1,value2"}}
```

JSON :

```
// JSON encoded XML DOM
[
  {
    "_name": "out",
    "_attributes": {
      "xmlns:xs": "http://www.w3.org/2001/XMLSchema-instance",
      "xs:noNamespaceSchemaLocation": "read_server_data.xsd"
    },
    "_content": [
      {
        "_name": "response",
        "_content": [
          {
            "_name": "server_data",
            "_attributes": {
              "property1": "value1,value2,value3",
              "property2": "value1,value2",
              "property3": "value1,value2,value3"
            }
          }
        ]
      }
    ]
  }
]

```

. . layout . , - - - key/value , server_data.

server_data , ECSS Web

:

```
domain/cc/<Domain>/properties/set server_data ecss-web-arm statistics available,auxwork,blocked
```

ecss-web-arm - . . .
available,auxwork,blocked - , .

, :

" - (RU) / Display name on web (Eng).

- 'available', - / Available
- 'auxwork', - / Auxwork
- 'totalTime', - / Total time
- 'blocked', - / Blocked
- 'timeOfAcw', - - / Time of ACW
- 'timeOfAcd', - / Time of ACD
- 'totalTimeOfCall', - / Total time of call
- 'totalTimeOfCallWithDistribution', - / Total time of call with distribution
- 'averageTimeOfCall', - / Average time of call
- 'averageTimeOfCallWithDistribution', - / Average time of call with distribution
- 'acceptedCount', - / Accepted count
- 'acceptedAcdCount', - / Accepted ACD count
- 'abandonedCount', - / Abandoned count
- 'abandonedAcdCount' - / Abandoned ACD count

, .